Financial Performance Management Training Catalog

Management Planning and Control

Vantage™ Risk and Budgeting

April 2017 – June 2017
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To register, get more details, or see course dates, go to The Learning Center at http://fiserv.maplelearn.com.
Performance Management Solutions from Fiserv

Our solutions assist financial institutions in their ability to execute on their plans by providing Financial Institutions business leaders with an integrated view of risk and performance that defines how rapidly emerging events will impact growth, profitability, operational efficiency, and ultimately, shareholder value (including the protection thereof).

Top Notch Learning Tools

We offer quality learning opportunities to help build your proficiency so that you get the most out of our solutions. Our training spans from basic to advanced concepts with step-by-step how-to instructions.

Fiserv Instructors

Our product education is led by experienced product specialists who use the products on a daily basis.

Variety of Learning Methods

We offer training options that will meet your needs.

- Online Self-Paced Training Courses: set your own pace, offers you the most flexibility for scheduling your learning.
- Blended Learning: uses a combined approach to allow flexibility so that you can maximize your learning time in the classroom. Blends online learning courses or webinars with traditional classroom training
- Instructor Led Group Training Webinars: led by an experienced product specialist, group training provides instruction and Q&A time with other product users.
- Virtual Classroom Instructor Led: experience the same benefits of the classroom without having to leave your office. Learn with hands-on lab and practice. Highly interactive.
- Instructor Led Classroom: traditional workshop with hands-on practice.
Online Learning

Our online self-paced training courses allow you to set your own learning pace and absorb key concepts through self-study and practice. These e-learning courses offer you the most flexibility for scheduling and attending instructional training on how to use our products.

Using Architect

This is advanced preparation to Management Planning and Control (MPC) classroom training.

This self-paced course series educates learners on how to operate Architect, the Management Planning and Control (MPC) relational database design and maintenance tool. This course covers the following topics:

- Accessing and logging on to Architect
- Performing a check out, check in, and release of the MPC database and dimensions
- Exporting and importing structure files
- Working with the main hierarchy
- Working with groups and alternate hierarchies
- Creating keywords using the Keyword Builder

Field of Study: Specialized Knowledge and Applications
CPE Credits: 5
Length: two to four hours
Price: $300 for six-month access, or free if purchased with the two-day MPC classroom training

Using View Manager

This is advanced preparation to Management Planning and Control (MPC) classroom training.

This self-paced course series educates Management Planning and Control (MPC) learners on how to operate View Manager, a powerful web-based tool that you use to define and maintain views. This course covers the following topics:

- Accessing and navigating View Manager
- Creating a new view and view groups
- Using the Grid tools
- Defining the topic display, including dimensions and members
- Defining the topic behavior by setting dimensions properties
- Setting the topic appearance by working with styles
- Working with the Dimension bar
- Nesting dimensions
- Creating calculations
- Adding exception reporting and charts
- Working with Overview
- Managing views
- Customizing the CPM Workstation navigation layout

Field of Study: Specialized Knowledge and Applications
CPE Credits: 5
Length: three to four hours
Price: $300 for six-month access, or free if purchased with the two-day MPC classroom training
Using Workforce Budgeting

This self-paced course introduces you to Workforce Budgeting—a component of MPC that you use to budget and analyze workforce costs at a more detailed level than the main financial model. In this course you will learn how to:

- Set up global parameters
- Set up salary parameters—spread methods and step and grade schedules
- Set up and maintain Position and Employee Definitions
- Work with actions to define employee expenses beyond salaries
- Map action data to the appropriate General Ledger accounts
- Import and export Workforce Budgeting data
- Generate Workforce Budgeting reports

Field of Study: Specialized Knowledge and Applications
CPE: 3
Length: one to two hours
Price: $300 for six-month access

Preparing for the DMS Upload

This self-paced course educates learner on how to use monthly steps for the DMS upload. In this course, you will learn how to:

- Start Oracle Services and DMS
- Set up an import layout
- Import data into DMS, edit the imported data, and generate the Query Summary report
- Set up identifiers and process Build Identifier cards
- Assign cards to MPC products
- Build cost center assignments, prepare cash flows, and prepare product files
- Load data into MPC

Field of Study: Specialized Knowledge and Applications
CPE: 2.5
Length: one and one-half hours
Price: $300 for six-month access

Management Planning and Control Online Learning Library

This package includes access to all online learning courses and additional free e-learning tutorials. Purchase the Library package at a discounted rate, $1,000 for one learner and you receive access for a full year. You can attend any course multiple times if needed.
Vantage™ Risk and Budgeting Manager: Asset Liability Management Tool

This self-paced online course will allow you to review product setup, asset liability management tools, and analysis.

Focus areas include:
- Optimizing product setup for Asset Liability Management
- Economic value and duration
- Interest rate risk
- Gap and liquidity reporting

In this course, attendees learn the system components and foundation for learning:
- How to manage interest rate risk
- The net economic value as an asset/liability management tool
- Duration and gap tools for asset/liability management
- Examiner report package
- The relationship between asset/liability management and budgeting

Audience
This course is for intermediate Vantage Risk and Budgeting Manager users.

Length: four to five hours
Price: $500 for six-month access

Vantage™ Risk and Budgeting Manager: Budget and Forecasting

This self-paced online course provides a detailed introduction to budgeting and forecasting using Vantage Risk and Budgeting Manager.

In this course, attendees learn how to:
- Plan and set up scenarios
- Set standard assumptions
- Set and calculate individual account assumptions
- Use formulas
- Calculate scenario results
- Copy scenario results to budget
- Copy scenario-to-rate shock

Audience
This course is for users new to budgeting in Vantage Risk and Budgeting Manager.

Length: five to six hours
Price: $500 for six-month access

To register, get more details, or see course dates, go to The Learning Center at http://fiserv.maplelearn.com.
Blended Learning

These curricula use a combined approach to allow flexibility so that you maximize your learning time in the classroom. They blend e-learning online courses or webinars with traditional classroom training.

Management Planning and Control (MPC):
Pulled it All Together with the Budgeting Process

This two-day hands-on training course is designed for new MPC administrators at institutions that need instruction on the various components of the product throughout the budgeting process.

The course will focus on using the fundamental skills for budgeting in a typical environment including the Seed, Spread, and Top Down Spread methods and how to maintain product attributes. You will learn the details of the budgeting capabilities within MPC and budgeting configurations.

The main goal of the class is for each participant to create a budget—all the way from creating the new budget to the balancing routine. During the session, attendees have the opportunity to share their experiences in budgeting and learn best practices from other MPC users.

Advanced Preparation

Learners should first complete the following:

- Using Architect
- Using View Manager
- Navigating the Web Workstation
- Setting Up Security

No Prerequisites

Field of Study: Specialized Knowledge and Applications
CPE Credits: 15
Length: two days
Date/Location: June 20th -21st Alpharetta, GA
Price: $1,750 (includes classroom training and advanced preparation)

To register, get more details, or see course dates, go to The Learning Center at http://fiserv.maplelearn.com.
Instructor-Led Group Webinars

Led by our experienced product specialists, group training provides product instruction and Q&A opportunities via interactive Web presentations while joining other product users.

Management Planning and Control (MPC): Budget Planning Quick Start

Include up to three participants with one registration!

Prepare for next year’s budget! Attend this instructor-led webinar and review best practices for setting up your MPC environment.

- Review pre-budget setup, parameters, processes, and settings
- Examine the DMS upload process for native margin planning
- Update drivers such as key rates and prepayment rates
- Assess product attributes
- Review data entry budget methods, seeding, top down spread, Openlink, and view-based Excel Services
- Discuss best practices and processes for distribution to your budget holders

Bring your questions to this event!

Length: two hours
Date: June 13th
Price: $300, includes up to three participants with one registration

Vantage™ Risk and Budgeting Manager: Introduction to Product Modeling

Include up to three participants with one registration!

A must for new users! Product modeling is a key component of the Vantage Risk and Budgeting Manager. Product modeling drives cash flows and plays an essential role in the accuracy and reliability of your forecasting and ALM results. This course defines how products are used and the linkage between accounts, products, and base rates. Emphasis on basic product setup and populating instrument level data will be presented.

Audience

This webinar is aimed for new users and those who are in the process of setting up their products and those wishing to refresh their knowledge of products to facilitate ongoing review of product setup.

Length: two hours
Date: May 9th
Price: $300, includes up to three participants with one registration

To register, get more details, or see course dates, go to The Learning Center at http://fiserv.maplelearn.com.
**Vantage™ Risk and Budgeting Manager: Custom Reports**

**Include up to three participants with one registration!**

Financial reporting is an important component of Vantage Risk and Budgeting Manager. With custom reports, you can create financial reports such as Statement of Condition, Income Statement and Statement of Cash Flow, as well as create risk management reports that include Net Interest Income, Gap, and Economic Value. Learn how to tailor these reports to your institution’s unique structure using custom report hierarchies and formatting your reports for that high quality professional look and feel.

This webinar will demonstrate how to use your account and classification hierarchies to create reports of varying degrees of detail or summary. With the report wizard or created directly from report properties, you can manage time periods, datasets, and measures to deliver all of your information needs.

Finally, this webinar will cover managing routine processes such as monthly ALCO and board reporting efficiently with report packages.

Length: two hours  
Date: June 7th  
Price: $300, includes up to three participants with one registration

**Vantage™ Risk and Budgeting Manager: Formula Reports**

**Include up to three participants with one registration!**

Report formulas are an important component of the Vantage Risk and Budgeting Manager reporting solution. While their main use is in creating key ratios analytical reports, they can also be useful in reporting and analysis of varying organizational structures.

This webinar highlights how to create and organize report formulas and demonstrates the different ways they can be utilized in custom reports. Sample formulas, libraries and reports, in addition to tips for easier formula writing will be presented.

**Prerequisites:**

A familiarity with Vantage Custom Reports or completion of the Custom Reports webinar is suggested.

Length: two hours  
Date: May 18th  
Price: $300, includes up to three participants with one registration
Vantage™ Risk and Budgeting Manager: Budget Quick Start

Include up to three participants with one registration!

A must for new and once-a-year budgeters! Join this timely instructor-led webinar, which offers Vantage Risk and Budgeting Manager users a review of best practices in preparing the system for the upcoming budgeting process. Jumpstart your budget with a quick review of the budget process and key components necessary to ensure you build on a strong foundation. The instructor will cover the pros and cons of using a prior scenario or starting a fresh one, using top-down (subtotal) and bottom-up (account) assumptions in Vantage Risk and Budgeting Manager and business unit budgeting including the Vantage Risk and Budgeting Manager: Distributed Budgeting Option product. You will also learn methods for managing budget reviews and more.

Our goal is to make your budgeting process efficient so that you spend more time analyzing results than preparing the model.

Advanced Preparation
Learners should complete one of the following training offerings.

- Vantage Risk and Budgeting Manager Implementation Workshop
- Vantage Risk and Budgeting Manager classroom training
- Vantage Risk and Budgeting Manager: Budget and Forecasting online course

No Prerequisites

Length: two hours
Date: June 8th
Price: $300, includes up to three participants with one registration

To register, get more details, or see course dates, go to The Learning Center at http://fiserv.maplelearn.com.

Vantage™ Risk and Budgeting Manager: Distributed Budgeting Option

Include up to three participants with one registration!

If you are responsible for budget and planning or need to learn or review how to use Distributed Budgeting Option, this webinar is for you! Attend this instructor-led group webinar and review the distributed budgeting functionality within Vantage Risk and Budgeting Manager. This functionality helps integrate all departments and branches into the budget process, saving time and promoting business unit input, accountability, and efficiency. This is an opportunity to interact with a live instructor and become proficient with the program features.

Learn how to manage users, access budget assumptions, filter budget items, and calculate assumption results. The instructor will also demonstrate steps for working with assumptions for Microsoft® Excel spreadsheet entries and importing them into Vantage Risk and Budgeting Manager. Attendees will also learn to use the functionality for historical performance.

Prerequisites:

Clients must have purchased the distributed budgeting functionality. This webinar is not intended for general Vantage Risk and Budgeting Manager users.

Length: one-and-a-half hours
Date: May 11th
Price: $225, includes up to three participants with one registration
In a Virtual Classroom you experience the same benefits of learning as in a traditional brick and mortar classroom environment—without having to leave your office. You will use the Internet to connect to a Fiserv website that is specifically prepared and assigned to you for the session. The website gives you access to a training database so that you can apply what you learn immediately. You will interact with the instructor and other participants as you complete hands-on exercises. And you’ll have the opportunity to ask questions and share knowledge the same as in a traditional classroom.

**Vantage™ Risk and Budgeting Manager: Monthly Processing with Hands-On Lab**

In this virtual hands-on class, you will connect to the Internet from your desktop and interact with a live trainer and virtual lab. During this class, the instructor will focus on monthly data update and maintenance processes.

The instructor will also focus on quality historical data and database maintenance that are essential for an effective Vantage model. You will learn the critical steps and best practices for maintaining accounts, products and base rates, assuring accurate instruments, and balancing instruments to general ledger balances. You will also be taught how to validate the accuracy of your data.

**Focus Areas**

- Product, base rate, and account maintenance that is crucial to providing a strong foundation for historical financial data
- The import process, tips for troubleshooting common import errors, and validation of import results
- How products, base rates, and accounts are used to populate instrument tables and create reconciling instruments
- How the system calculates current period net income, average balances and yields, and more
- Reports to help validate results

**Vantage™ Risk and Budgeting Manager Virtual Training Library**

The Virtual Training Library package includes access to all online learning courses and instructor-led webinars, Purchase the Virtual Training Library package for $2,650, and you receive access to the library for a full year. You can attend any course multiple times if needed.

To register, get more details, or see course dates, go to The Learning Center at http://fiserv.maplelearn.com.
Instructor-Led Classroom

These sessions offer traditional classroom-style instruction led by experienced product specialists from Fiserv. This group-live instruction is hands-on to reinforce concepts and enhance software proficiency. Classroom training, unless otherwise noted, targets new users. Classes are hosted at our training centers in Phoenix, AZ and Alpharetta, GA.

Management Planning and Control (MPC) for Advanced Users:

This two-day course is for Management Planning and Control (MPC) administrators who want to take their product utilization to the next level. Through hands-on exercises and discussions with peers, attendees will explore topics such as multi-year forecasting, the Approval Process, and creating dashboards and SQL Drill-thru reports. There will be time allotted for clients to raise topics of their own.

Objectives

You will learn how to:

- Produce Multi-Year Forecasts
- Utilize the Approval Process for tracking Budget Submission
- Create Dashboards
- Build Views that incorporate SQL Drill-thru reports

No Advanced Preparation

Prerequisites

- Proficiency in Management Planning and Control, Architect, and View Manager
- An understanding of your institution’s reporting needs

Field of Study: Specialized Knowledge and Applications
CPE Credits: 16
Length: two days
Date/Location: May 16th – 17th, Alpharetta, GA
Price: $1,200

Vantage™ Risk and Budgeting Manager Implementation Workshop

This three-day workshop is reserved for those institutions preparing to implement Vantage Risk and Budgeting Manager from Fiserv. You will learn the application and prepare your data for deployment.

Contact Diana Jacobson via e-mail at diana.jacobson@fiserv.com or call 402-203-3219 to obtain the schedule and review the prerequisites.
Extension of CPE Credits

Fiserv is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE Credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbaregistry.org.

Register via the Web
To register for classes or purchase access to online courses, go to The Learning Center at http://fiserv.maplelearn.com.

Contact our Training Administrator
For feedback regarding a program, contact our training administrator at 800-947-0047 or e-mail FRMS.Training@fiserv.com.

Cancellation Policy
Cancellations made fewer than 14 days prior to the first day of a class, seven days prior to the first day of a Virtual class, and five days prior to the first day of a webinar are subject to a 50 percent cancellation fee. Confirmed participants who do not attend their scheduled sessions are liable for a 50 percent cancellation fee. You may make substitutions at any time. Fiserv reserves the right to cancel a scheduled class with a 14-day notice, cancel a Virtual class with a seven-day notice and to cancel a scheduled webinar with a five-day notice to registrants. If a class, Virtual class, or webinar is canceled for any reason, Fiserv liability is limited to the fee only.