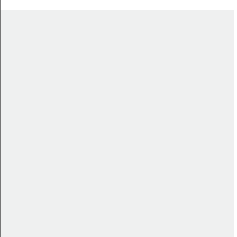
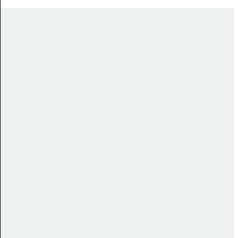
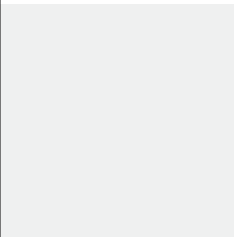
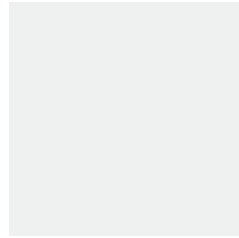
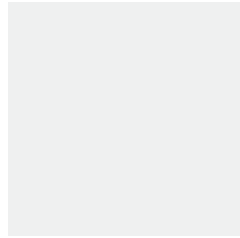
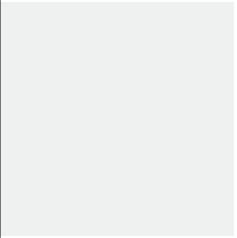


Product Training July - December 2009



Risk and Performance Solutions

Actionable instruction and information to help you implement solutions more quickly, efficiently and effectively.



Product Training

Risk and Performance Solutions

To access our Learning Center and register for training, go to <http://fiserv.maplelearn.com>.

Instructors for Risk and Performance Solutions from Fiserv are specialists who use the products on a daily basis. Our hands-on classroom training and live group webinars help learners to maximize their learning experience to become proficient in using our software. Training courses, unless otherwise noted, target new users and have no prerequisites.

A/L and DMS 3.0 for Advanced Users

This course presents in-depth training using instrument-level processing (ILP), along with its associated composite accounts in the Asset/Liability system from Fiserv. Topics include economic value; duration; purchase/sale accounts; calls and puts; effective use of prepayment tables; the lag matrix; user rules; and the incorporation of external spreadsheets as an input source. The course also includes setting up and importing data for the ILP accounts in DMS. Attendees participate in a small group analysis of several case studies using our A/L solution.

Prerequisites:

- Moderate to extensive experience using the Asset/Liability system
- Extensive knowledge of asset/liability management theory

CPE Credits: 23
Length: 3 days
Date: October 20-22
Location: Atlanta, GA
Price: \$1,500

A/L and DMS 3.0 Basic Course for Experienced Modelers

This course assumes that attendees are familiar with asset/liability management and other A/L models. Attendees learn how to operate the Asset/Liability system from Fiserv and its data mapping tool (DMS),

and they are introduced to instrument-level processing for higher resolution modeling. This course targets experienced A/L users who are new to our A/L solution.

Prerequisites:

- Moderate experience using an asset/liability model
- Moderate knowledge of asset/liability management theory
- Proficiency with Microsoft® Windows® software

CPE Credits: 23
Length: 3 days
Date: September 23-25
Location: Atlanta, GA
Price: \$1,500

A/L and DMS Basic Course for New Modelers

This course introduces asset/liability management (A/LM) theory and shows how A/L software models measure interest-rate risk. Attendees learn how to operate the Asset/Liability (A/L) system from Fiserv and its data mapping tool (DMS), and they are introduced to instrument-level processing for higher resolution modeling. This course targets Asset/Liability system end users with little or no experience in A/LM.

Prerequisites:

- Minimal or no experience using an asset/liability model
- Limited knowledge of asset/liability management theory
- Moderate experience using Microsoft® Windows®

CPE Credits: 23
 Length: 3 days
 Dates: August 12-14
 December 15-17
 Location: Scottsdale, AZ
 Price: \$1,500

**Upgrading to A/L, DMS and FTP 3.0 –
 New Features and Security/Instructor-
 Led Group Webinar**

This free webinar provides a guided introduction to the new features within our A/L, DMS and FTP solutions. Those features include enhanced security parameters, new user interface and menus, and new capabilities and expansion to ILP. The webinar also reviews callable instruments; interest credited option; Rule of 78; forecasted funds transfer pricing; new premium/discount methods; and non-maturity and annuity instruments. Learners see the new data requirements for the expanded ILP and other related changes to DMS. Also introduced will be the remaining term transfer pricing option within FTP.

The webinar is intended for current users of A/L, DMS and FTP who are upgrading to 3.0.

Length: 3 hours
 Dates: July 21 September 16
 August 20 November 24
 Price: No registration fee

Budget & Planning System

This course provides basic operating instructions for the Budget & Planning System (BPS). Participants will understand how to create and maintain financial data and chart of accounts, along with how to import and validate data.

Also covered are processing and reporting on forecast data, backing up data, and running the “close month/year-end” process. Participants will practice running both predefined and custom reports. The course targets individuals who export budget data to the general ledger. The instructor assists attendees with reviewing the system financial tools, file viewer, forecast utilities and maturity/repricing utilities.

CPE Credits: 13
 Length: 2 days
 Date: August 18-19
 Location: Atlanta, GA
 Price: \$1,000

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To access our Learning Center and register for training, go to <http://fiserv.maplelearn.com>.

Classic Financial Accounting Solution Webinars (Include up to three participants with one registration!)

These webinars are a cost-effective way to train your staff by eliminating travel costs and minimizing time away from the office. Learners can participate right from their desks or offices. Schedule a *personalized webinar* for your users.

setting up and maintaining assets. Other topics include processing depreciation, year-end and mid-quarter conversion. Attendees practice generating reports, reviewing templates and specifying report criteria. This webinar shows you how to create custom reports and export them to a spreadsheet. Learn how to create the upload file to General Ledger using Transaction Manager. This webinar targets new users but does not include training for new setups or installation.

Length: 4 hours (two 2-hour sessions)
Price: \$1,000 (for up to 3 participants)

Classic Accounts Payable/Instructor-Led Webinar

This webinar provides detailed instruction on the features and functionality of Classic Accounts Payable (AP). The webinar covers reporting measures, maintenance of vendors, chart of accounts, invoices, processing and posting. It addresses uploading files to General Ledger using Transaction Manager. This webinar targets new users but does not include training for new setups or installation.

Length: 6 hours (two 3-hour sessions)
Price: \$1,500 (for up to 3 people)

Classic Safe Deposit Box Accounting/Instructor-Led Webinar

This webinar introduces Classic Safe Deposit Box Accounting. Its basic-level approach relates fundamental skills in practical situations. The webinar focuses on navigation and search features, setup and maintenance of customer and safe deposit box information, processing transactions and bills, and data export and file maintenance utilities.

Length: 4 hours (two 2-hour sessions)
Price: \$1,000 (for up to 3 participants)

Classic Fixed Assets Accounting/Instructor-Led Webinar

This webinar introduces Classic Fixed Assets Accounting, including company setup, general ledger interface and chart of accounts setup. Attendees learn the components and general navigation of

To schedule a Classic Financial Accounting Webinar, call 800-947-0047 and select option 9 from the menu to reach our Training Administrator.

Funds Transfer Pricing and DMS 3.0

This course introduces participants to fund transfer pricing theory and how computerized models assist in separating and measuring the components of net-interest margin. Attendees learn how to set up and operate Funds Transfer Pricing (FTP) from Fiserv and its data aggregation tool, DMS. This course is presented at a controlled pace for new practitioners.

Focus areas include:

- FTP concepts/methodology
- Using DMS to gather data for FTP
- Setting up and maintaining FTP
- Entering processing support data into FTP
- Processing/pricing DMS tables in FTP
- Results analysis and reporting
- Exporting FTP results for profitability systems and ad hoc analysis
- Applying non-required FTP options, including transfer rate overrides, lag days, G/L account links, transfer rate adjustments, prepay tables and remaining term transfer pricing
- Using the data backup/restore utility

CPE Credits: 23
Length: 3 days
Date: November 17-19
Location: Scottsdale, AZ
Price: \$1,500

Prologue Accounts Payable

This course introduces Prologue Accounts Payable (A/P) for accounts payable end users.

Attendees process vouchers and payments for vendors, and create general ledger entries that can be posted to the general ledger. Also covered are the initial setup of Prologue A/P, vendor and voucher maintenance, vendor payment, and detailed accounts payable reporting. The course also includes the voiding process, reports related to transactions, and enhancements for communication with other solutions such as Investment Portfolio Accounting and Vantage.

CPE Credits: 13
Length: 2 days
Date: August 11-12
October 13-14
November 17-18
Location: Atlanta, GA
Price: \$1,000

Prologue Accounts Payable Online Course

Prologue Accounts Payable Online is a self-paced course that provides an introduction to the system for accounts payable end users. In this course, attendees learn how to process vouchers and payments for vendors, and create general ledger entries that can be posted to a general ledger.

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To access our Learning Center and register for training, go to <http://fiserv.maplelearn.com>.

In addition, this course covers vendor and voucher maintenance, vendor payment, and detailed accounts payable reporting.

Length: 4-6 hours
Price: \$500
Contact: Training Administrator

Prologue Application Administrator/ Instructor-Led Group Webinar

The instructor provides an introduction to Prologue Application Administrator. This webinar covers application navigation, managing users, user groups, user permissions, system settings and global functionality. Reports, module setup and system recovery procedures also are discussed.

This webinar is intended for the system administrator and/or "power user."

Length: 3 hours
Dates: July 28 October 12
 August 10 November 18
 September 3 December 9
 September 17
Price: \$450

Prologue Financial Reports

This one-day course provides an in-depth hands-on review of the Financial Designer component within Prologue General Ledger. Prologue financial reports provide accurate General Ledger reporting to enable users to reconcile balances, analyze trends and make

better decisions. This course targets those who create and maintain financial reports within Prologue General Ledger. Bring a sample financial report and learn how to re-create it in class. The instructor reviews and assists attendees in creating, formatting and maintaining row, column and entity templates.

Prerequisites:

Understand the following elements and how to apply them in Prologue General Ledger:

- Application navigation
- Chart of account structure and maintenance
- Account balances (month-end, net activity, averages, budget amounts)
- Fiscal year and periods

CPE Credits: 6.5
Length: 1 day
Dates: July 17
 October 9
Location: Atlanta, GA
Price: \$500

Prologue Fixed Assets Accounting

This course introduces Prologue Fixed Assets Accounting and is designed for end users. Participants learn and practice how to maintain fixed assets, run depreciation for the internal book and tax books, and create entries that can be posted to their general ledger.

In addition, the course covers initial setup, fixed assets input, asset classifications, depreciation processing, detailed fixed assets reporting and enhancements for communication with other solutions such as Investment Portfolio Accounting and Vantage.

CPE Credits: 10
Length: 1 ½ days
Dates: August 13-14
November 19-20
Locations: Atlanta, GA
Price: \$750

Prologue Fixed Assets Accounting Online Course

Prologue Fixed Assets Online is a self-paced course that provides an introduction to the system for end users. In this course, you learn how to create an asset; classify assets; run depreciation; transfer and dispose of assets; create general ledger entries; and create reports. In addition, this course reviews the initial setup of Prologue Fixed Assets.

Length: 4-6 hours
Price: \$500
Contact: Training Administrator

Prologue General Ledger

This two-day course provides an in-depth overview of the key functions and features of Prologue General Ledger (G/L). Prologue G/L maintains your general ledger accounts

and balances, and provides accurate financial reporting to help support business needs. It maintains an unlimited number of years of transaction and budget history to help you analyze trends and make better business decisions. This course targets those who operate Prologue G/L on a daily and monthly basis.

Focus areas include:

- System administration including managing users and security access, and defining standard configurations for an existing or new system setup
- Maintaining the G/L chart of accounts
- Importing and exporting transaction and budget information
- Maintaining and processing accrual, prepaid and elimination transactions
- Creating and posting journal entries
- Maintaining the posting processes, which includes batch and real-time posting
- Daily/monthly maintenance and processing using unattended processing
- Comprehensive reporting using system-generated reports
- Introduction to creating and generating financial reports using Financial Report Designer

CPE Credits: 13
Length: 2 days
Dates: July 15-16
October 7-8
Location: Atlanta, GA
Price: \$1,000

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Prologue Purchase Order and Requisition/ Instructor-Led Group Webinar

This webinar introduces Prologue Purchase Order, Prologue Requisition and the related functions of Prologue Inventory Manager. It provides detailed procedures for setting up and completing tasks efficiently. It is designed for end users responsible for processing purchase orders, requisitions and other aspects of the procurement process.

Learn how to process and maintain purchase orders and requisitions, as well as manage inventory, carrier services and shipping information. In addition, attendees learn how to create entries that can be posted to the general ledger.

Length: 6 hours (two 3-hour sessions)

Dates: August 6-7
November 12-13

Price: \$900

Prologue Shareholder Accounting

This course provides a working knowledge of Prologue Shareholder Accounting. Learn how to increase operating efficiencies, produce reports that meet senior management demands, and save time through interface with other applications. Topics include a system overview, processing, reporting, utilities and formats. This course targets individuals who process dividends, issue checks, post ACH items, and evaluate certificate and 1099 reporting.

CPE Credits: 7
Length: 1 day
Date: September 15
Location: Atlanta, GA
Price: \$500

Relationship Profitability Manager for End Users/Instructor-Led Group Webinar

The instructor provides an introduction to Relationship Profitability Manager (RPM) as a management decision tool for increasing profitability while retaining customers. It is presented on a basic level, from fundamental skills and methodology to practical situations. Profitability topics include an introduction to relationship profitability methodology, maintaining customers and relationships, and reporting. In addition, this webinar covers simulating relationship profitability for the analysis of existing and prospective accounts, customers and relationships.

This webinar is designed for end users and those who train end users.

Length: 3 hours
Dates: August 12
November 19
Price: \$450

Relationship Profitability Manager for Administrators and Users

Administrative topics include software installation; system configuration; system setup and maintenance; importing;

processing; and reporting. Profitability topics include relationship profitability methodology; FTP assumptions; variable and fixed expenses; and other profitability components.

In addition, the course covers simulating relationship profitability for the analysis of prospective accounts, customers and relationships. This course is designed for individuals responsible for RPM system setup and maintenance; end users; and end user trainers, including system administrators, managers, officers and profitability analysts.

CPE Credits: 17
Length: 2 ½ days
Dates: July 28-30
October 27-29
Location: Atlanta, GA
Price: \$1,200

Vantage

Vantage is the solution for fast, accurate budgeting and planning, reliable management reporting, and asset/liability management. To fully reap the benefits of this solution, you want to get up and running quickly and efficiently.

This 2 1/2-day course helps attendees use this flexible tool to achieve budgeting objectives, generate reporting, and conduct A/L management analysis with accurate data.

Focus areas include:

- Solution overview

- Security options and maintenance
- Balance sheets, income statements and statistical data
- Base rates, yield curves and prepayment speeds
- Maintaining products
- Monthly process and working with reports
- Working with scenarios and using assumption types
- Economic value and interest-rate risk

CPE Credits: 16
Length: 2 ½ days
Dates: July 21-23
September 16-18
Location: Atlanta, GA
Price: \$1,250

Vantage General Setup/Instructor-Led Group Webinar

Understanding the relationships among classifications, products and accounts is a cornerstone of becoming a successful Vantage user. The instructor highlights these areas by showing how to set them up properly. Also demonstrated is the information used within the system for calculations and scenarios. The instructor looks at prepayments and the setup of companies and centers. This webinar is for new users of Vantage or those users beginning the implementation process.

Length: 1 ½ hours
Date: July 14
Price: \$225

Cancellation Policy

Cancellations made fewer than 14 days prior to the first day of the courses and 5 days prior to the first day of the webinars are subject to a 50 percent cancellation fee. Confirmed participants who do not attend their scheduled sessions are liable for a 50 percent cancellation fee. You may make substitutions at any time. Risk and Performance Solutions from Fiserv reserves the right to cancel a scheduled course with a 14-day notice and to cancel a scheduled webinar with a 5-day notice to registrants. If a course or webinar is canceled for any reason, our liability is limited to the fee only.

Extension of CPE Credits

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For suggestions or complaints regarding our training courses, please contact the Training Administrator at 800-947-0047 (press 9).

Connect with Us

To learn more about course details, call 1-800-947-0047 or email RPS.Training@fiserv.com.



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